

How to insert customs data into Finnair Cargo's SkyChain web portal for shipments to China

- Ensure that all AWB data is inserted into the SkyChain web portal.
- For consolidated shipments please ensure you also enter the HAWB information.
- The minimum information required for MAWB and HAWB levels are the company id (TAX number) for shipper and consignee, contact person for both shipper and consignee, and phone numbers for the contact persons.

Follow these steps in SkyChain:

- ✓ Log in to [SkyChain](#) web portal
- ✓ Choose Shipments => air waybill => other customs information
- ✓ Insert AWB number without HAWB number and click "search"
- ✓ If the MRN number has been inserted it will be shown on the screen
- ✓ Click "create"

Terminology:

Cntry Cd: choose country code according to contact information

Info.Iden: chose SHP or CNE according to contact information

Csms.Info.Iden: company id = T, contact person = CP, contact person phone number = CT

Suppl.Customs Info: this is for free text, you can insert here e.g. EUROPEAN VAT NUMBER FI12345678 or USCI12345678910112

Note:

- For Finnish companies the company id always starts with EUROPEAN VAT FI.
- Phone number must be inserted without the plus (+) sign.
- HAWB Number: when HAWB is needed, choose the HAWB number by clicking the folder on the right.

[This video](#) shows how to insert information to MAWB

Other Customs Information Details - MAWB/HAWB						
	Serial No.	Cntry Cd	Info.Iden	Cstm.Info.Iden	Suppl Cutoms Info	HAWB Number
<input type="checkbox"/>	1	FI	SHP	T	EUROPEAN VAT NUMBER FI12345678	
<input type="checkbox"/>	2	FI	SHP	CP	JOHN SMITH	
<input type="checkbox"/>	2	FI	SHP	CT	3584532544	
<input type="checkbox"/>	2	CN	CNE	T	USCI6545574458441	
<input type="checkbox"/>	2	CN	CNE	CP	LINDA CHEN	
<input type="checkbox"/>	2	CN	CNE	CT	86154556624	