

# Finnair Cargo Center



## Service Charges

Helsinki

Valid from 01 April 2017

[www.finnaircargo.com](http://www.finnaircargo.com)

General services	Rate	Minimum	Maximum
1. Terminal handling	Export EUR 0.07 / kg Import EUR 0.09 / kg	EUR 10.00	EX – EUR 99.90 IM – EUR 899.90
1.1 Terminal handling for thru ULD	EUR 35.00 / ULD		
2. Security check	SPX EUR 0.00 / kg Non-SPX EUR 0.10 / kg	EUR 5.00 / AWB	EUR 240.00 / AWB
3. Preparation of AWB	EUR 30.00 / AWB		
Storage services	Rate	Minimum	
4. Storage – first 48 hours	EUR 0.00 / kg		
4.1 Storage – after 48 hours	EUR 0.22 / kg / day	Minimum EUR 10.00 / day	
Messaging and data services	Rate 1	Rate 2	Rate 3
5. Inputting MRN information (only for export)	By FWB/FHL EUR 0.00 / AWB	Via AY extranet EUR 0.00 / AWB	By AY staff EUR 30.00 / AWB
6. AWB data entry / correction	EUR 50.00 / AWB		
Additional services for special cargoes	Rate		
7. VAL and VUN	VAL EUR 250.00 / AWB VUN EUR 0.00 / AWB		
7.1 Usage of secure storage room	EUR 175.00 / AWB		
8. DGR (only for export)	EUR 70.00 / AWB		
9. ICE, RRE, REQ, RDS, MAG, ELI, ELM,	EUR 23.00 / AWB		

Additional services for special cargoes	Rate
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10. AVI (import & export)	EUR 65.00 / AWB
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Other handling services	Rate	Minimum	Maximum
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11. After partition	EUR 0.23 / kg	EUR 13.00	
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12. Re-weighing	EUR 0.15 / kg	EUR 14.00	EUR 1400.00
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13. Truck loading	EUR 0.15 / kg	EUR 60.00 / truck	EUR 480.00 / truck
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Other services (+ VAT 24%)	Rate 1	Rate 2
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14. Any other service e.g. photographing , accompanying, sending, scanning etc.	EUR 62.80 / hour	EUR 1.00 / page
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Quick delivery services
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15. Narrow body: quick delivery within 90 minutes from arrival	100 kg and under	EUR 50.00
	101 kg and over	EUR 100.00

16. Wide body: quick delivery within 180 minutes from arrival	500 kg and under	EUR 250.00
	501 kg and over	EUR 500.00

Contact details
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FINNAIR CARGO CUSTOMER SERVICE Open daily 6 .00 AM – 6.00 PM Tel. +358 600 9 5003 E-mail: <a href="mailto:cargo.customerservice@finnair.com">cargo.customerservice@finnair.com</a> Address: Finnair Cargo Center, Rahtitie 1, entrance B, VANTAA	Export Bookings – Finnair Cargo Contact Center: Tel. +358 9 818 501 Fax +358 9 818 5474 E-mail: <a href="mailto:cargo.booking@finnair.com">cargo.booking@finnair.com</a>
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## Terms and conditions

1. Terminal handling charges include general handling and storage in warehouse, export and import cargo delivery to/from Customs bonded warehouse to/from the delivery area in the cargo terminal or to another area in the cargo terminal indicated by the terminal operator.
2. Shipments originating from a regulated agent will be charged as unknown if the transportation chain does not fulfil the requirements set by the local authority and current aviation security regulations. Removal of undeclared dangerous goods: EUR 50.50 / AWB
3. If applicable
4. A free period of 48 hours, excluding the initial Saturday and/or Sunday and/or a public holiday, commences at 00:01 AM on the day following the day of arrival.

Shipment arrives	Storage starts
MONDAY >	THURSDAY
TUESDAY >	FRIDAY
WEDNESDAY >	SATURDAY
THURSDAY >	TUESDAY
FRIDAY >	WEDNESDAY
SATURDAY >	WEDNESDAY
SUNDAY >	WEDNESDAY

All storage charges are payable by the party taking the goods out of the warehouse. Liability of the carrier ends when the goods are delivered to the person entitled to delivery. If the shipment is forwarded, Finnair Cargo Oy disclaims any responsibility concerning the allocation of warehouse charges.

Storage charges are also applied when the shipment is stopped irrespective of Finnair Cargo. The related charges will be debited from the principal. Additionally, the above charges apply to transit shipments.

On booked part shipments the storage time starts from the arrival of first part.

5. Charges concerning house air waybills (HAWB) will be charged on the master air waybill (MAWB). If the MRN has been received by FWB/FHL messages or via e-booking or the self-service computer available at our terminal customer service, no charge will be collected.
6. Charges concerning house air waybills (HAWB) will be charged on the master air waybill (MAWB).
7. VAL charges are also applied to transit shipments (for both transportation from/to aircraft).
8. DGR charges are also applied to all rechecks.
9. Acceptance check charge for types of dangerous goods shipments, which do not require Shipper's Declaration for Dangerous and PIL check. All additional costs related to the handling of live animals will be charged from the consignee.
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11. For Export & Import. After partition takes place within 24 hours from customer's request.
12. On customer's request:
13. Loading/offloading is performed by one cargo warehouse employee. Charge for additional loading staff: 62,80 €/hour/person. **Loading/unloading for heavy items (over 3000kg) needs to be ordered 4 hours in advance.**
14. On customer's request.
15. Trucks and freighters not included.
16. **Needs to be ordered 24hrs before flight arrival and confirmed by AY personnel. Confirmation available 8 hours before flight arrival.** Trucks not included.

*Per AWB means per MAWB/HAWB, whichever is applicable.*

*All charges are subject to changes and stipulations without prior notice.*

All charges are subject to actual weight.

All charges excl. VAT unless otherwise mentioned.

VAT will be added if applicable according to currently valid tax legislation in Finland